

PROFESSIONAL STANDARDS

The following standards have been established to provide the families with a set of reasonable expectations for their respite support person and to provide the respite provider with a set of good business practices when working with families. The financial arrangements and respite responsibilities should have been established and clarified in the Respite Support Agreement between the family and the respite provider. These "Professional Standards" address more general respite related issues.

1. Respite providers are **not** to physically, verbally, emotionally or sexually abuse the client.
2. Respite providers are **not** to use any methods of behavior modification or discipline other than those stipulated by the family in the Respite Contract.
3. Respite providers are to maintain strict client confidentiality.
4. Respite providers are to start and finish all shifts at the specified times.
5. Respite providers are to provide an account (verbal or written) of their activities to the family at the end of each respite shift.
6. Respite providers (when providing out of home respite) are to pick up and return the client to the direct care of the family or other approved care provider. The client is **not** to be left unattended.
7. Respite providers are **not** to provide respite care while under the influence of alcohol or illicit drugs.
8. Respite providers are **not** to provide respite care while under the influence prescription drugs that may impair functioning and/ or judgment (without prior family approval).
9. Respite providers are **not** to administer unauthorized medications to the client.
10. Respite providers are **not** to use abusive or profane language while providing respite care.
11. Respite providers are **not** to attend to personal matters or business while providing respite care (without prior family approval).
12. Respite providers are to present themselves as an appropriate role model for the client in both personal appearance and hygiene.